

SAMER MUJIBUDDIN

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SUMMARY

Visionary IT Business Systems Analyst with 9+ years of experience across Logistics, Retail and Healthcare. Accountable, goal-oriented self-starter who is resolute and decisive in delivering consistent results. I am skilled in EDI, data analysis, business process improvement and integrate with agile methodologies to drive business success.

PROFESSIONAL EXPERIENCE

EDI Support Specialist – Life Sciences Logistics (3PL) Coppell, TX | Jan 2024 – Present

- Spearheaded EDI Trading partner setups for our clients as the main POC for all implementations, Implementations for the standard doc types include 850, 810 and 856 all to ensure compliance and customer satisfaction.
 - Lead Discovery call with customer to define scope and requirements
 - Other doc types available for implementation: 844, 849, 855
- Lead and Co-lead a daily stand up with the EDI and IT team to record and progress current projects
- Freshworks SME for EDI Support team module implementation designed to be used as a ticketing system to replace JIRA.
 - Wrote requirements and built out functionality for tickets, change requests, service requests and forms for new client/customer implementations.
 - Currently serve as EDI and IT SME for Freshworks ticketing platform
- Worked with developers to identify and reduce data mapping errors for Inbound 850 (Purchase Order) files by 30% through custom mapping changes and proactive monitoring.

EDI Analyst - JMS Technical Solutions Jericho, NY | May 2024 – October 2024

- Led end-to-end EDI implementation projects for Kintetsu World Express for high-revenue clients like SpaceX, Sony, Yamaha, and Bridgestone.
- Developed mapping specifications and functional docs using EDIFICS software for EDI 214, 315, 110, and 210 transactions.
- Utilized Jira and Confluence to manage tickets, progress tracking, and extensive documentation.

Application Systems Analyst I
Mar 2023

Gainwell Technologies, Irving, TX | Mar 2020 –

- Maintained 80 applications designed to process transactions; provided data analysis and recommended new solutions.
- Acted as liaison for requirements gathering and updates for developers.
- Built test cases and performed regression/UAT testing.
- Improved application throughput by 40% through optimized configurations.

Business and Data Analyst
2019

All Star Staffing Group | Jun 2019 – Sept

Converted to Permanent Employment: OKI Data America, Irving, TX | Sept 2019 – Mar 2020

- Utilized SAP to gather data and build daily sales reports.
- Maintained inventory management reports monthly.
- Partnered with production planning for demand forecasts.
- Built reports/dashboards for senior leadership; supported ad-hoc analysis.

Jr Business Analyst
Feb 2019

Profiles Placement Services, Trevose, PA | Oct 2018 –

- Managed user accounts, roles, and profiles including license administration.
- Provided user access support ensuring correct permissions.
- Recommended tool enhancements from field observations.
- Identified trends and gave recommendations on Salesforce platform.

Encounter Analyst
May 2017

Fahrenheit IT, Conshohocken, PA | Jan 2017 –

Converted to Permanent Employment:
2018

TMG Health | May 2017 – Oct

- Updated exception reports; built SQL queries for ad-hoc reporting.
- Automated paid claims build processes with production control team.
- Ensured all claims were 100% compliant for state submission (837/P files).
- Supported QA/UAT for requirement development and deployment.

EDUCATION

Information Technology (No Degree) – University of North Texas, Denton, TX | Aug 2014
– Dec 2015

TECHNICAL SKILLS

Jira
SAP
SQL
SharePoint
Confluence
Remote Desktop
Microsoft Office Suite
Freshworks Ticketing system
EDI Transaction Management

TECHNICAL KNOWLEDGE

Standards: ANSI X12, EDIFACT, Flat File, XML
EDI X12 Transaction Sets: 837/P, 277CA, 999, 997, 214, 315, 110, 210, 856, 810, 850, 844, 849, 855
Communication Methods: AS2, FTP, SFTP, VAN
Data Mapping: 110, 210, 214, 315